



# Terms and Conditions

Inala Nature Tours

## Terms and Conditions

These terms and conditions outline our agreement with you when you book one of our tours or other services.

“Inala” or “we” means – Inala Nature Tours Limited throughout this document

By booking a tour or service with us, you agree to our terms and conditions.

We reserve the right to vary our terms and conditions from time to time. The terms and conditions detailed on your booking form will be the terms and conditions applied to your tour unless expressly agreed otherwise.

### Deposit & Payment

- A deposit of 25% of the tour cost is due at the time of booking. This, along with a completed booking form, will secure your booking;
- Your balance is due 90 days before the tour or service begins.
- Payment is accepted in Australian Dollars (\$AU). We may be able to accept payment in other currencies by prior agreement, however additional transfer fees may apply.

### Cancellations & Refunds

- Cancellation any time after the deposit is paid incurs loss of the full deposit. This is necessary to cover Inala costs incurred when designing, coordinating, booking and altering tours as well as early supplier deposits paid to secure your booking. If, however, we can fill your place on the tour, and recoup deposit funds, we may be in a position to reallocate some of your deposit to another tour booking if you so wish. Such requests are dealt with on a case-by-case basis.
- Cancellations between 90-46 days prior to departure incur a cancellation fee of 50% of the tour cost.
- Cancellations 45 days or less prior to departure incur a cancellation fee of 100% of the tour cost (i.e. no refund).
- If Inala Nature Tours need to cancel a group tour due to undersubscription, then Inala will refund you all payments made to Inala by you for that tour.
- No refund will be made for lost nights or services incurred for reasons outside the control of Inala for example flight cancellations or adverse weather. Should such a circumstance occur Inala will do our utmost to ensure that tour runs as close to the itinerary as is reasonably possible
- No refund will be made for portions of your tour or travel services that you choose to opt out of such as additional excursions or meals

We strongly recommend that **you arrange travel insurance** to cover you for any financial losses incurred for cancellation due to unforeseen circumstances. Travel insurance is a requirement for participation in all our international tours.

Cancellations with short notice are often difficult to re-book due to the long lead time most clients require to secure reservations. In addition, considerable time and expense is incurred.

### **Responsibility**

- By participating in a tour or service provided by Inala, you agree to release, indemnify, and hold harmless Inala Nature Tours, their agents, servants, employees, shareholders, officers, directors, attorneys, and contractors.
- Inala acts only as an agent for you in regard to travel, whether by railroad, motorcar, motorcoach, boat, aeroplane, or other means, and assumes no liability for injury, damage, loss, accident, delay, or irregularity caused by defect in such vehicles or for any reason whatsoever, including the acts, defaults, or bankruptcies of any company or person engaged in conveying you or in carrying out the arrangements of the tour.
- Inala accepts no responsibility for losses or additional expenses due to delay or changes in air or other services, sickness, weather, strike, war, quarantine, pandemic or other causes outside our control. The tour participant shall bear all such losses and expenses. Baggage is at owner's risk entirely.
- Inala reserves the right to substitute hotels of similar category for those indicated and to make any changes in the itinerary where deemed necessary for whatever reason.
- Inala reserves the right to decline to accept or to retain any person as a member of any tour.
- Participants should prepare for the tour by reading the detailed itinerary, the information bulletin, and other pertinent material provided by Inala.
- If you have questions about the physical requirements of a tour, please contact our office for further information. Participants should be in appropriate health for the level of activity involved in the tour and if necessary, should consult a physician before undertaking a tour.
- Each participant is responsible for bringing appropriate clothing and equipment, as recommended in the correspondence provided by Inala.
- If in our reasonable opinion or in the reasonable opinion of any other person in authority, you or any member of your party behaves in such a way as to cause or be likely to cause danger, upset or distress to any third party or damage to property or fauna, we are entitled, without prior notice, to terminate the tour of the person(s) concerned. In this situation, the person(s) concerned will be required to leave the accommodation or other service. We will have no further responsibility toward such person(s) including any return travel arrangements. No refunds will be made, and we will not pay any expenses or costs incurred as a result of the termination.
- We cannot be held responsible for the actions or behaviour of other guests or individuals who have no connection with your booking arrangements or with us.

### **Travel Insurance**

We offer a personalised service for our guests, who often make reservations with us well in advance. Cancellations with short notice are difficult to re-book because of the



long lead time required to secure reservations. In addition, considerable time and expense is incurred to Inala when designing, booking and altering or cancelling tours.

- **Tours within Australia**

We strongly recommend that **you arrange travel insurance when booking any length of trip**, to cover you for any financial losses incurred for cancellation due to unforeseen circumstances.

- **International Tours**

Comprehensive Travel Insurance is a requirement for all international tour participants.

### **Photo Release and Sharing**

By registering for and participating in this tour, you agree to grant to Inala permission to record through photography and/or video, pictures of your participation in the tour. You also agree that any or all the material photographed may be used, in any form, as part of any future publications, brochure, or other printed materials used to promote Inala and further that such use shall be without payment of fees, royalties, special credit or other compensation.



**Inala-Bruny Island Pty Ltd**

Professional Travel Consultancy  
with 30 years of experience

Trading as Inala Nature Tours & Inala  
Country Accommodation  
TIDS 96-8 2885 2

+61 (0) 3 6213 1620

[inala@inalanaturetours.com.au](mailto:inala@inalanaturetours.com.au)

[www.inalanaturetours.com.au](http://www.inalanaturetours.com.au)

Inala Nature Tours Pty Ltd  
Inala Nature Tours Pty Ltd  
Inala Nature Tours Pty Ltd

